

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant :	Samir Raiyani, et al.	Art Unit :	3625
Serial No. :	10/743,348	Examiner :	James Zurita
Filed :	December 23, 2003	Conf. No. :	4705
Title :	MULTI-MODAL SALES APPLICATIONS		

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

In reply to the Office Action dated March 26, 2009, please amend the above-identified application as follows:

**AMENDMENTS TO THE CLAIMS** are reflected in the Listing of Claims that begins on page 2 of this paper.

**REMARKS** begin on page 6 of this paper.